

# BLOCK WATCH



## Reporting Crime – Crime Stoppers or Surrey RCMP?

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*We are often asked what the difference is between reporting incidents to Crime Stoppers and directly to the Surrey RCMP. The information below should help explain the reporting process for each and the advantages of each service.*

### ADVANTAGES OF REPORTING TO THE SURREY RCMP

- Reports can be actioned faster as the information/tip is received directly.
- Information reported directly is more likely to generate a search warrant.
- Call takers (and your Crime Prevention Programs Coordinator) are able to access police databases to run license plates and review past history (Crime Stoppers is unable to do this).
- Individual who made the report can follow up on the police file; callers may also be contacted by police to obtain further information or clarification on what was reported.

### ADVANTAGES OF REPORTING TO CRIME STOPPERS

- Anonymity is the cornerstone of the Crime Stoppers program; you will not be asked to provide any details that identify you as the caller or be required to testify in court.
- Tips received alert police agencies to a problem occurring and help start the investigative process.
- Information leading to an arrest can be rewarded up to \$2000 depending on the severity.



*“The Surrey RCMP encourages Block Watch Captains, Co-Captains and participants to use the Surrey RCMP Non-Emergency Number (or 9-1-1 for emergencies) but will encourage reporting of any form if there is any hesitation in speaking with police. The information we receive directly to our office can be actioned the most quickly.” – Cst. Watts District Liaison Officer*

### IMPORTANT POINTS TO REMEMBER

- If you don't want a police officer to attend your location, please notify the caller taker. You may also ask to have the officer call you at the phone number you provide.
- You do not need to provide your personal information when you call the Surrey RCMP but it is still the call taker's responsibility to try and obtain it. Feel free to politely decline but also remember that this makes follow up difficult.



# Surrey RCMP

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## MAKING A REPORT TO THE SURREY RCMP

- **Emergency** – Call 9-1-1 when a life is in danger, a crime is in progress, or there is an immediate threat to person or property.
- **Non-Emergency** – Call 604-599-0502 when an immediate police response is not required.
- **Online at [www.surreyrcmp.ca](http://www.surreyrcmp.ca)** – Report less serious offences through the Surrey RCMP website if you do not have a suspect.
- **In Person** – Visit your local Surrey RCMP office to report a crime or discuss neighbourhood concerns.
- **Text to 9-1-1** – In Surrey, this service is only available to those who are deaf, hard of hearing or speech impaired. Register at [www.TextWith911.ca](http://www.TextWith911.ca).

### Surrey RCMP

Main Detachment.....	604-599-0502
District 1: City Centre/Whalley.....	604-502-6390
District 2: Guildford/Fleetwood.....	604-502-6500
District 3: Newton.....	604-502-6233
District 4: Cloverdale/Port Kells.....	604-502-6266
District 5: South Surrey.....	604-599-7810
<a href="http://www.surrey.rcmp.ca">www.surrey.rcmp.ca</a>	

## MAKING A REPORT TO CRIME STOPPERS

- **Online** – Submit your tip on the Crime Stoppers website at [www.solvecrime.ca](http://www.solvecrime.ca). Crime Stoppers has a secure server and does not record your IP address. You will never be asked to testify.
- **By Phone** – Call 1-800-222-8477 to submit your tip. You do not need to leave your name, Crime Stoppers does not have call display and your call will not be recorded. You will never be asked to testify. Translation services in over 100 languages are also available.
- **By Text** – Text “BCTIP” and your tip to 274637 (CRIMES). Your telephone number will not be recorded.
- **Through Mobile App** – Crime Stoppers has free reporting apps available for iPhone and Android devices.

